



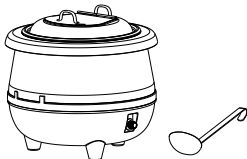
# Instruction Manual of Electric Wet Heat Soup Warmer



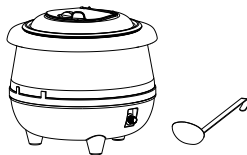
## Warning

- The Soup Warmer is only for keeping the soup warm, not for cooking.
- Never immerse the unit in water.
- The appropriate water capacity filled into the Water Jacket is up to the water mark (about one litre). Do not fill water over the water mark. For E01,E07 series Soup Warmer, the Water Jacket should be filled with water between the Min. ( about 1.5 litres ) and Max. (about 2.0 litres) water lines engraved in the Water Jacket. Do not fill the water over the Max. water line (about 2.0 litres).
- Do not operate when the Water Jacket is empty, otherwise it possibly cause permanent damage.
- If more than one unit are arranged in series or plugged into a single socket, a qualified electrician should be consulted to avoid overloading. Overloading an electric supply may cause fire hazard.
- Spilled food or soup should be removed immediately from all exterior surfaces.
- The stainless steel Bain-marie is dishwasher safe.
- Make sure the power is cut off before cleaning the unit.
- This appliance must be earthed and is for indoor use only.
- Product Disposal: Dispose in accordance with local and national disposal regulations (if any), including those governing the reuse, recovery and recycling of waste electrical and electronic equipment (WEEE).
- This appliance is not intended for use by people (including children)with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- This appliance is intended to be used in hotels and restaurants, etc.

## Product Specification



Item No.	82328(Ladle not included), 81328, 82328L
Shape / Cap	PP Body with S.S.cover, 10ltr
Size	40.0 (L) x 40.0 (W) x 38.0 (H)cm
Voltage	220-240V AC, 50/60Hz
Power Consumption	380-450W



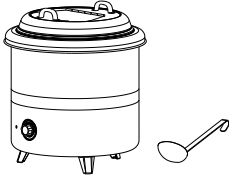
Item No.	87328(Ladle not included), 87328P, 87328L
Shape / Cap	PP Body with PCcover, 10ltr
Size	40.0 (L) x 40.0 (W) x 38.0 (H)cm
Voltage	220-240V AC, 50/60Hz
Power Consumption	380-450W



Item No.	E01-1001, E01-1002, E01-1003
Shape / Cap	PP Body with S.S. Cover, 10ltr
Size	33.4 (L) x 32.8 (W) x 32.0 (H)cm
Voltage	220-240V AC, 50/60Hz
Power Consumption	400-450W



Item No.	E01-1011, E01-1012
Shape / Cap	PP Body with PC cover, 10ltr
Size	34.5 (L) x 33.5 (W) x 36.0 (H)cm
Voltage	220-240V AC, 50/60Hz
Power Consumption	400-450W



Item No.	83388(Ladle not included), 83388L
Shape / Cap	Stainless Steel, 10ltr
Size	40.0 (L) x 40.0 (W) x 38.0 (H)cm
Voltage	220-240V AC, 50/60Hz
Power Consumption	380-450W



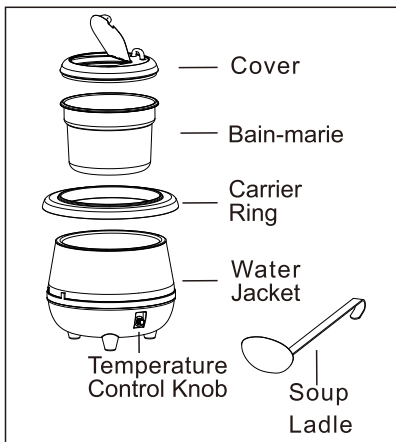
Item No.	E07-1001, E07-2001
Shape / Cap	PP Body with S.S.cover, 10ltr
Size	38.0(L)x38.0(W)x36.5(H)
Voltage	220-240V AC, 50/60Hz
Power Consumption	420-550W



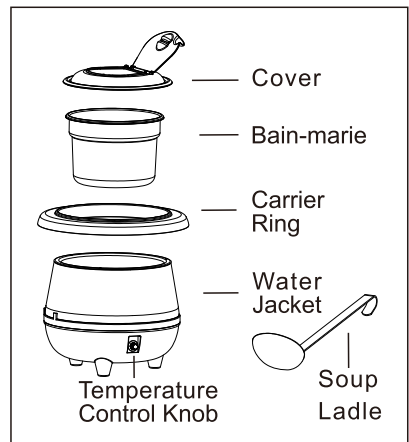
Item No.	E07-1011, E07-2011
Shape / Cap	PP Body with PC cover, 10ltr
Size	38.0(L)x38.0(W)x35.5(H)
Voltage	220-240V AC, 50/60Hz
Power Consumption	420-550W

## Product Drawing

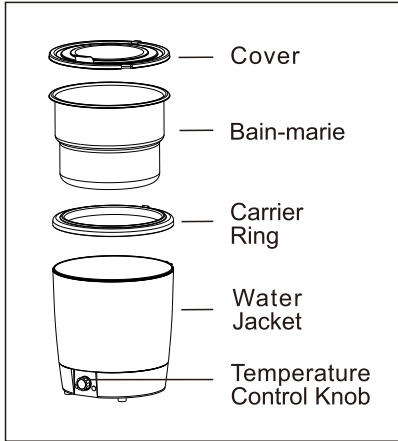
82328L



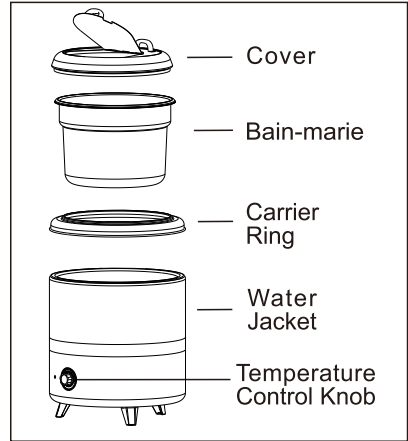
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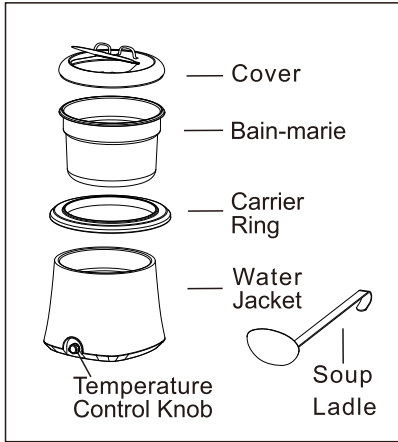
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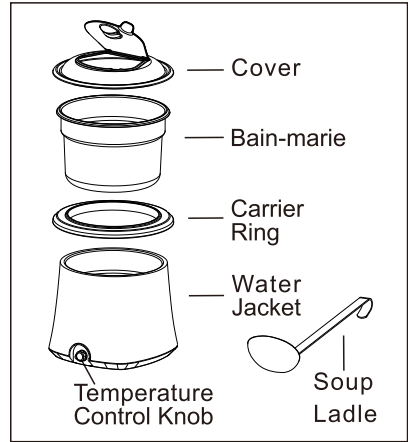
83388



E07-1001,E07-2001



E07-1011,E07-2011



## How to Use

1. Make sure the switch is power off and the Temperature Control Knob is turned to the Min. level before the power is connected.
2. Pull out the Cover, Carrier Ring and Bain-marie, then fill the water to reach the water level in the Water Jacket.
3. When the level of the soup is low, care should be taken when refilling or topping it up. Ideally remove the partially filled bain marie pot and top it up in a kitchen environment. Alternatively have a spare pot ready to swap over with fresh soup in it. When topping up, stir the soup well to ensure an even heat distribution.  
Care should always be taken when carrying hot liquids.
4. Turn on the switch, twist the Knob clockwise till the Light is on. When the Knob is turned to Max. level, the water temperature in the Soup Warmer will reach 85°C ±5°C. When the temperature of water reaches the highest, the thermostat will be cut off and the Soup Warmer stops working. When the temperature of water drops to approx.60°C (E01 series) or 70°C (Other models), the Soup Warmer will start heating.

- For faster action, hot water may be used. If a lower temperature is required, turn the setting down. For safety reason, when the heating element is over-heated, the safety thermostat will be cut off. For E01,E07 series units, the Boil-dry Light (red color), on the right, will light on when no water left in the Water Jacket and Safety Thermostat will be cut off at the same time, then need to fill water to the Water Jacket.

### How to Clean / Maintain

- With warm water and mild detergent, clean the Cover, Bain-marie and Soup Ladle.
- For Carrie Ring and PP Water Jacket, wipe over with a damp cloth using a mild detergent .
- Stainless steel Bain-marie and Cover are dishwasher safe.
- Heating element ( for E01,E07 series) stuck with dirt will cause malfunction of the Water Jacket. To maintain an effective performance of the Water Jacket, the heating element should be cleaned at least once in two months. Fill up the Water Jacket above the heating element with half / half distilled white vinegar ( or citric acid) and hot water. Let the heating element soap for a few hours, then wipe off the dirt with a clean cloth. After cleaning, rinse the Water Jacket with clean water ( please make sure the water doesn't splash into the socket ).  
Attention: Do not disassemble Water Jacket and bottom plate of the appliance for cleaning.

### Trouble Shooting

Problem 1: Indicating Light is off within 5 minutes after connecting the power.

Solution 1: Check if no water in the Water Jacket and then fill water.

Problem 2: The unit cannot heat or the water boils.




Solution 2: Contact the local distributors.

### Optional Parts



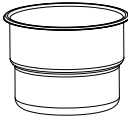
81328, 82328L, 82328

Picture	Description	Part No.
	Stainless Steel Cover	21388L
	Bain-marie	11388B
	Soup Ladle, only for 81328, 82328L	M411LA


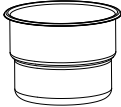
87328L, 87328, 87328P

Picture	Description	Part No.
	Polycarbonate Cover	72388L
	Bain-marie	11388B
	Soup Ladle, only for 87328L,87328P	M411LA

E01-1001, E01-1002, E01-1003

Picture	Description	Part No.
	Stainless Steel Cover	S2443M0 / 200 for E01-1001 & E01-1002
	Stainless Steel Cover	S2443M0/300 for E01-1003
	Bain-marie	B2442M




E01-1011, E01-1012

Picture	Description	Part No.
	Polycarbonate Cover	72389L
	Bain-marie	B2442M




83388, 83388L

Picture	Description	Part No.
	Stainless Steel Cover	21388L
	Bain-marie	11388B
	Soup Ladle, only for 83388L	M411LA

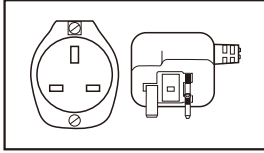
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Picture	Description	Part No.
	Stainless Steel Cover	21388L
	Bain-marie	11388B
	Soup Ladle	M411LA

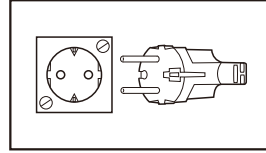
E07-1011,E07-2011

Picture	Description	Part No.
	Polycarbonate Cover	72388L
	Bain-marie	11388B
	Soup Ladle	M411LA

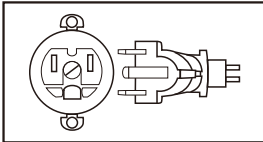
## Optional Plugs



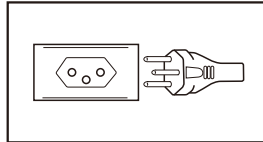
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E01-1011, E01-1012  
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E07-1001, E07-2001  
E07-1011, E07-2011



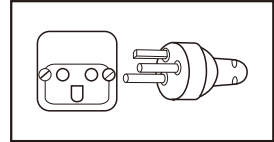
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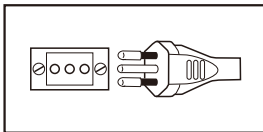
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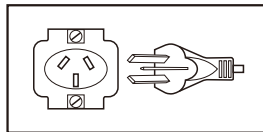
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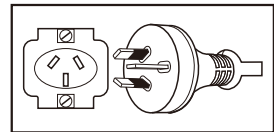
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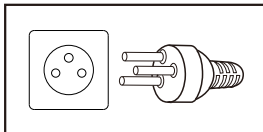
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E07-10016, E07-20016  
E07-10116, E07-20116



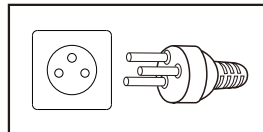
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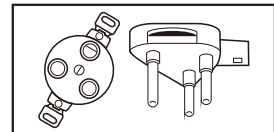
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83388-9, 83388L-9  
E07-10019, E07-20019  
E07-10119, E07-20119



## Contact Information

If you have any question, please feel free to approach our distributor in your local market or you can directly contact our customer service personnel as below.

**Export Department** (for all overseas markets except China) :

E-mail: [sales@sunnexproducts.com](mailto:sales@sunnexproducts.com) or [sales@sunnex1929.com](mailto:sales@sunnex1929.com)

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